

Recruitflex is committed to ensuring the privacy of personal information for our workers, on-hire workers, candidates and clients. We are committed to complying with the Act and the privacy provisions of all applicable legislation.

National Privacy Principles

The National Privacy Principles established by the Privacy Act 1988 apply to Recruitflex.

We only seek to collect personal information that is necessary for the proper performance of our tasks and functions. So far as is practicable, we may decline to collect unsolicited personal information from or about our workers and may take such measures as we think appropriate to purge it from our systems.

Type of Personal Information Held

Personal information that we collect and hold usually falls into the following categories:

- Candidate information submitted and obtained from the candidate and other sources in connection with applications for work;
- Work performance information;
- Information about incidents in the workplace;
- Staff information;
- Information submitted and obtained in relation to absences from work due to leave, illness or other causes;
- Information obtained to assist in managing client and business relationships;

Purposes for which We Hold Personal Information

We primarily hold personal information for the following:

- Placement operations;
- Recruitment;
- Staff management;
- Training;
- Client and business relationship management;
- Marketing

Disclosures

We may disclose our workers personal information for any of the purposes for which it is primarily held or for a related secondary purpose.

In some cases we may only disclose information with our workers consent.

We may disclose our workers personal information where we are under a legal duty to do so, including circumstances where we are under a lawful duty of care to disclose information.

Personal Information Quality

We rely on our workers to tell us when there are changes to their personal information that we hold. This could be e.g. a change of address or employment status.

Personal Information Security

We take reasonable steps to destroy or permanently de-identify personal information when it is no longer required for any purpose for which it may be used or disclosed. However it is not always practicable to destroy or de-identify electronic data. Where it is not reasonable to destroy or permanently de-identify personal information in electronic form, we will take reasonable steps to prevent inadvertent access to it.

Inquiries and Complaints

Our workers can make further inquiries or complaints about our privacy policies to our Privacy Officer who can be contacted via email: privacy.officer@recruitflex.com.au
Our workers can also make complaints to the Office of the Federal Privacy Commissioner.

Trans-Border Data Flows

We cannot guarantee that any overseas recipient of our workers personal information will protect it to the standard to which it would be protected in Australia. The costs and difficulties of enforcement of privacy rights in foreign jurisdictions and the impracticability of attempting to enforce such rights in some jurisdictions will, mean that in some instances, we will need to seek our workers consent to disclosure into a jurisdiction in place of seeking an assurance of protection from the overseas jurisdiction.

Access

Subject to some exceptions that are set out in the National Privacy Principles, our workers can gain access to the personal information that we hold about you.

We do refuse access if it would interfere with the privacy rights of other persons or if it breaches any confidentiality that attaches to that information.

If our workers wish to obtain access to your personal information they should contact our Privacy Co-ordinator. Workers will need to be in a position to verify your identity.

We might impose a moderate charge in providing access. Our Privacy Co-ordinator would discuss these at the time of request.

Our workers should also anticipate that it may take a little time to process your application for access as there may be a need to retrieve information from storage and review information in order to determine what information may be provided.